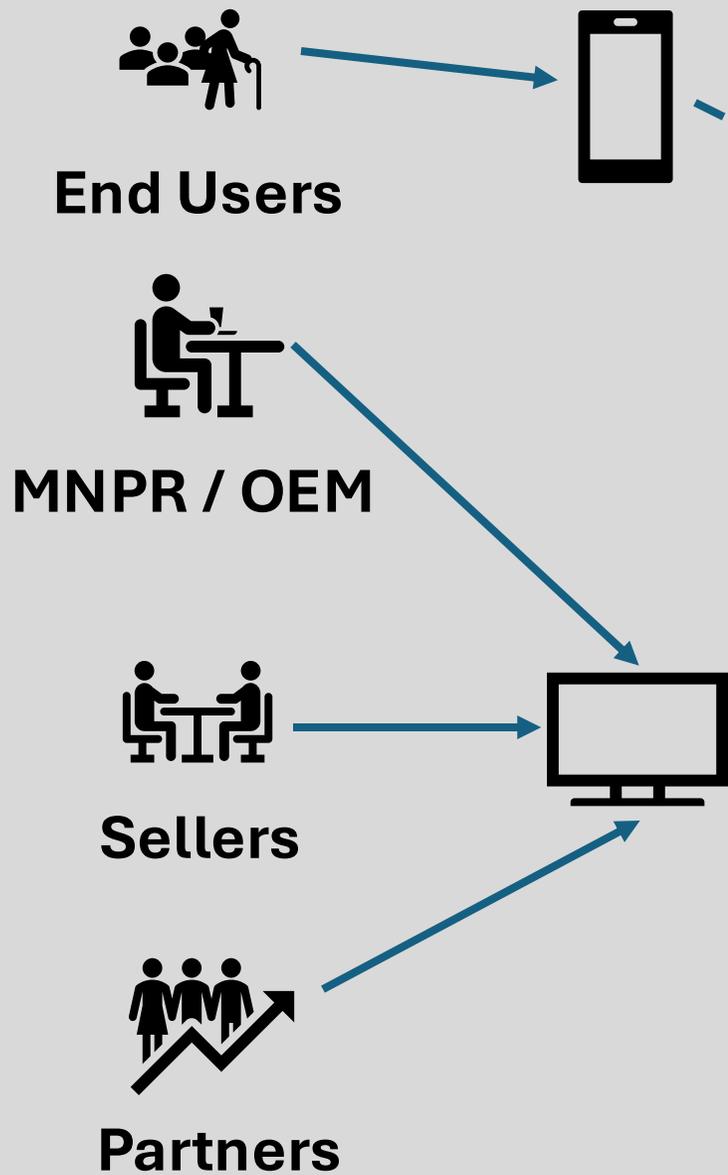
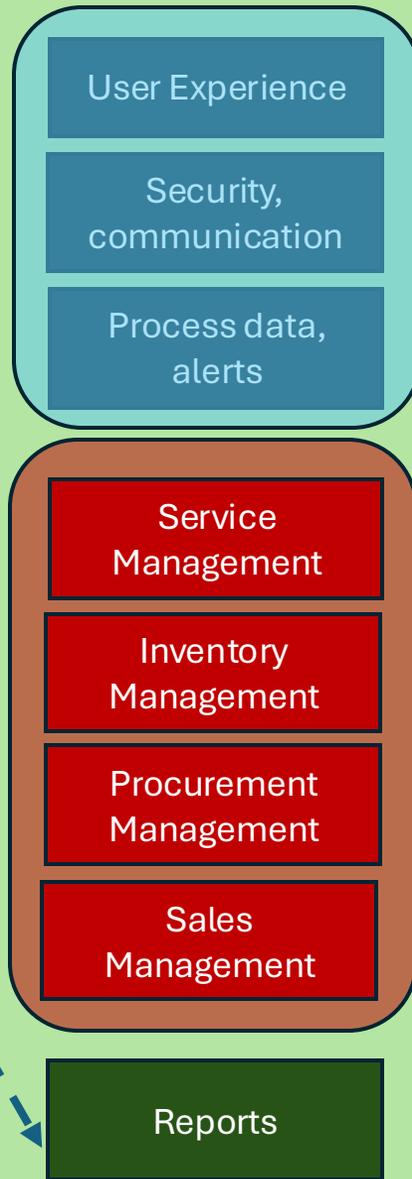


User Roles



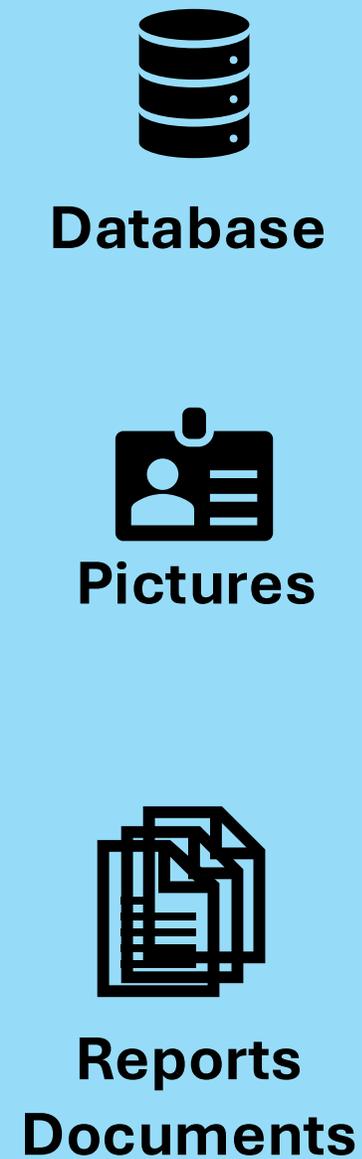
Modules



Notifications



Storage



End Users: Supports four types of mobile app users

- **Beneficiary:** who is using the actual product
- **Family member:** interested in wellbeing of beneficiary but cannot take care on his/her own
- **Caregiver:** responsible for the wellbeing of beneficiary
- **Supervisor:** one who monitors caregiver's work

These titles can be changed based on business need. E.g. these roles can be user, well-wishers, coach and manager; for business in sports product

OEM: company who is interested to connect product in MoNiPtoR framework and use our system

Sellers: distributors, retailers, institutes such as charitable trusts

Partners – individuals or companies working on commission as facilitators for selling products

- **User Experience** seamless multi-role integrated usage of mobile app. Easy to use intuitive web app
- **Security:** secured login, encrypted data transfer, data access to selected people
- **Communication:** Emails, SMS / text messages, app notifications and recorded calls
- **Process data:** data is collected on mobile from Bluetooth devices and sent to server for storage. This data is processed on mobile & server as per need.
- **Alerts:** After data processing warnings and alerts are generated based on set thresholds for different parameters (configurable).
- **Notifications:** Alerts are notified using different communication channels based on configuration

- **Service Management:** service requests initiated from mobile app and web app both. Web app has analysing and processing module for all type of service requests
- **Inventory Management:** Manage lists for product components and allied services. Manage vendors & associate components, services to them
- **Procurement Management:** send RFQ and POs to vendors, receive invoices, debit/credit notes and record payments
- **Sales Management:** receive sales requests, send invoices, debit/credit notes and record payments
- **Reports:** process data, generate, store pre-defined reports. Make reports available to view & download on web app